RESOLUTION NO. 11- 09

A RESOLUTION OF THE BOARD OF COMMISSIONERS OF HENDRICKS COUNTY, INDIANA

ADOPTING THE AMERICANS WITH DISABILITIES ACT (ADA) ADA COORDINATOR AND PROCEDURES

WHEREAS, the Federal government enacted the Americans with Disabilities Act of 1990 (ADA) to prevent discrimination of the physically and mentally disabled relating to employment and access to public facilities; and

WHEREAS, in compliance with Title II of the ADA the Board of Commissioners of Hendricks County, Indiana shall name an ADA Coordinator; and

WHEREAS, in compliance with Title II of the ADA the Board of Commissioners of Hendricks County, Indiana shall adopt a grievance procedure for resolving complaints alleging violation of the Title II of the ADA; and

WHEREAS, in compliance with Title II of the ADA the Board of Commissioners of Hendricks County, Indiana shall publish notice to the public regarding the ADA;

WHEREAS, in compliance with Title II of the ADA the Board of Commissioners of Hendricks County, Indiana shall post the ADA coordinator's name, office address, and telephone number along with the ADA Notice and ADA grievance procedure on its website.

NOW, THEREFORE, BE IT RESOLVED by the Board of Commissioners of Hendricks County, Indiana the Assistant Engineer is designated as the ADA Coordinator for Hendricks County, Indiana.

The Notice under the Americans with Disabilities Act, a copy of which is attached hereto, is adopted as the Hendricks County, Indiana Notice under the Americans with Disabilities Act.

The Hendricks County Grievance Procedure under the Americans with Disabilities Act, a copy is attached hereto, is adopted as the grievance procedure for addressing complaints alleging discrimination on the basis of disability in the provision of services, activities, programs or benefits by Hendricks County, Indiana.

In compliance with Federal and State laws as set forth above, the Board of Commissioners of Hendricks County, Indiana resolves to post the required information regarding the ADA coordinator, Notice under the Americans with Disabilities Act, and the Hendricks County, Indiana Grievance Procedure under the Americans with Disabilities Act on its website and at such other locations as may be determined from time to time.

Approved and Adopted this 13th day of December, 2011

HENDRICKS COU	INTY BOARD	OF COMMISSIONERS
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Eric L. Wathen, President

Phyllis A. Palmer. Vice President

Bob Gentry, Member

ATTEST: (() / Cinda Kattau Auditor



In accordance with the requirements of title II of the Americans with Disabilities Act of 1990 ("ADA"), **Hendricks County** will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.

Employment: Hendricks County does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under title I of the ADA.

Effective Communication: Hendricks County will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in Hendricks County programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: Hendricks County will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. For example, individuals with service animals are welcomed in Hendricks County offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of Hendricks County, should contact the office of *Jim Andrews Assistant County Engineer*jandrews@co.hendricks.in.us or 317-745-9236 as soon as possible but no later than 48 hours before the scheduled event.

The ADA does not require Hendricks County to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

Complaints that a program, service, or activity of Hendricks County is not accessible to persons with disabilities should be directed to *Jim Andrews Assistant County Engineer jandrews@co.hendricks.in.us* or 317-745-9236.

Hendricks County will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.

Preferred:

You may file any request for service on-line at the Hendricks County web site and go to Mobile 311, follow the link to Procedure for filing a grievance under ADA. Those entries go directly to the ADA coordinator for processing.

The Department of Justice published its revised regulations for Titles II and III of the Americans with Disabilities Act of 1990 "ADA" in the *Federal Register* on September 15, 2010, which include the 2010 Standards for Accessible Design "2010 Standards" or "Standards". In the revised regulations, the Department included detailed guidance with a section-by-section analysis of the revisions.

The following includes guidance from the revised regulations related to 28 CFR 35.151; 28 CFR part 36, subpart D; and the 2004 ADAAG. It addresses changes to the Standards, the reasoning behind those changes, and responses to public comments received on these topics

For More Information

For information about the ADA, including the revised 2010 ADA regulations, please visit the Department's website www.ADA.gov; or, for answers to specific questions, call the toll-free ADA Information Line at 800-514-0301 (voice) or 800-514-0383 (TTY).

Revised; 5-18-17



Phone: (317) 745-9236 • FAX: (317) 745-9416 • TDD: (317) 745-9391

HENDRICKS COUNTY

Grievance Procedure Under The Americans with Disabilities Act

This Grievance Procedure is established to meet the requirements of the Americans with Disabilities Act of 1990. It may be used by anyone who wishes to file a complaint alleging discrimination on the basis of disability in the provision of services, activities, programs, or benefits by Hendricks County Government.

The complaint should be filed in writing on line through the internet by contacting Mobile 311 on the Hendricks County Government web site. Follow link to: Procedure for filing a grievance under ADA. Fill in all of the appropriate information boxes and submit. The complaint will go directly to the ADA Coordinator.

The complaint should be submitted by the complainant and /or his/her designee as soon as possible but no later than 60 calendar days after the alleged violation.

Within 30 calendar days after receipt of the complaint, the ADA Coordinator or his/her designee will contact the complainant to discuss the complaint and the possible solution. Within 15 calendar days of the contact, the ADA Coordinator or his/her designee will respond in writing through Mobile 311. The response will explain the County's position and offer options for substantive resolution of the complaint.

If the response by the ADA Coordinator or his/her designee does not satisfactorily resolve the issue, the complainant or his/her designee may appeal the decision of the ADA Coordinator within 30 calendar days after receipt of the response to the Board of Hendricks County Commissioners or his/her designee.

Within 30 calendar days after receipt of the appeal, the complainant may wish to be heard at a designated meeting of the Board of Hendricks County Commissioners, meeting on the second and fourth Tuesday of each month, to discuss the complaint and possible resolution. Within 15 calendar days the Board of Hendricks County Commissioners or his/her designee will respond in writing with a final resolution of the complaint.

Revised; 5-18-2017